



Begonia's Childcare Privacy Policy

This privacy policy will explain how Begonia's Childcare (from here BC) uses the personal data we collect from you when you use our website.

Topics:

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- How do we store your data?
- Marketing
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What data do we collect?

Our Company collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide BC with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

BC may also receive your data indirectly from the following sources:

- www.facebook.com
- www.twitter.com
- www.linkedin.com
- www.google.com
- www.childcare.co.uk

How will we use your data?

BC collects your data so that we can:

- Process your requests, manage your account.
- Email you with special offers on other products and services we think you might like.

If you agree, BC will share your data with our partner companies so that they may offer you their products and services.

- <https://www.lambeth.gov.uk/children-young-people-and-families/families-information-service>

When BC processes your order or requests, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent transactions.

How do we store your data?

BC securely stores your data at 27 Hartington Court, Lansdowne Way, Stockwell SW8 2EB

BC will keep your personal data for the entirety of your interest in our services, or clientele with us. Once this time period has expired, we will delete your data by 24 months after your interest or clientele with us to allow for any further processing or access to your data by OFSTED or relevant Local Education Authorities to aid us in our duty of care to children.

Marketing

BC would like to send you information about products and services of ours or relevant third parties that we think could be of use or interest to you.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop BC from contacting you for marketing purposes or giving your data to other members of BC.

If you no longer wish to be contacted for marketing purposes, please get in touch with us via e-mail: begora2312@gmail.com

What are your data protection rights?

BC would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request BC for copies of your personal data. We will charge an administration fee of £10.00 for this.

The right to rectification - You have the right to request that BC correct any information you believe is inaccurate. You also have the right to request BC to complete information you believe is incomplete.

The right to erasure – You have the right to request that BC erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that BC restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to BC processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that BC transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us on: 07735 981 283

Or write to us: begora2312@gmail.com

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

How do we use cookies?

BC uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – BC uses these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** – BC uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. BC sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you

visit another website, you may be shown advertising based on your browsing patterns on our website.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

Our website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

BC keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 January 2020.

How to contact us

If you have any questions about BC's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: begora2312@gmail.com

Call us on: 07735 981 283

Or write to us at: 27 Hartington Court, Lansdowne Way, Stockwell SW8 2EB

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Our Company has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Website: <https://ico.org.uk/>

Telephone: 0303 123 1113

Fax: 01625 524510

Address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF